



BUILDING AMERICA®

March 27, 2018

Local Service Survey

Cameron Scott's
Staff Meeting

Kari Kirchhoefer
VP Customer Care & Support

REDACTED

REDACTED

REDACTED

REDACTED



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Mobile Work Order, RTR, and Advanced Notifications

Cameron Scott's
Staff Meeting

Kari Kirchhoefer
VP Customer Care & Support

REDACTED

REDACTED



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CIMS (Customer Inventory Management) Update

Cameron Scott's
Staff Meeting

Brad Moore
AVP Customer Care & Support

REDACTED

REDACTED



Appendix

REDACTED

REDACTED



March 27, 2018

CE Change Wire Results

Cameron Scott's
Staff Meeting

Brad Moore
AVP Customer Care & Support

REDACTED